# Greenville Federal Credit Union 52nd Annual Meeting

Wade Hampton Branch • 1501 Wade Hampton Blvd. July 21, 2020 • 10:00 a.m.

### Agenda

- I. Chairman Calls Meeting to Order
- II. Secretary Ascertains that a Quorum is Present
- III. Reading and Approval of the Minutes of the 51st Annual Meeting
- IV. Chairman's Report
- V. Treasurer's Report
- VI. CEO Remarks
- VII. Supervisory Committee's Report
- VIII. Nominating Committee's Report
- IX. Elections
- X. Adjournment

## **President's Report**

As we entered 2020, we thought that our computer system conversion was going to be the big story...we sure missed that one! Although we completed the computer conversion on March 2nd, we had to close our branch lobbies in mid-March because of the COVID-19 virus. This one/two punch was unlike anything that we have ever had to deal with. We appreciate your patience as we try to keep our members and our employees safe during this pandemic. We are very glad that we conducted the conversion as it has given us greater flexibility in helping our members remotely. Although there were bumps in the road, it has certainly gotten a bit smoother.

The credit union finished 2019 with a very strong financials and income. Our assets have crested over \$267 million and we now have almost 31,000 members as of January 31st of this year. We could not have grown without your loyalty and your dedication. I am truly humbled by your continued support.

Once again, I am excited about our credit union's direction and I want to thank both the volunteer Board of Directors and the volunteer Supervisory Committee members for their tireless service to our credit union. With your continued backing, we will emerge from this coronavirus as a stronger and more adaptable credit union.

Sincerely, Paul Hughes President

### Minutes of the 51st Annual Meeting

#### March 5, 2019 • Hilton Greenville • 45 W. Orchard Park Drive

Dana Crowl, Vice-Chairman of the Board of Directors, called the meeting to order at 4:23 p.m. It was ascertained that a quorum was present with attendance by 183 members.

Ms. Crowl appointed Ms. Jessie Bowens as Secretary. The minutes from the 50th Annual Meeting were read and approved as printed in the annual report.

Ms. Crowl introduced the Directors and Officials present and made some opening remarks that recognized both the members and the staff that had made for such a successful year. Ms. Crowl then introduced Mr. Paul Hughes, President, to present the Treasurer's Report.

Mr. Hughes thoroughly reviewed the balance sheet and income statement for Greenville Federal Credit Union for the year ending 12/31/2018. He thanked the members for their support and loyalty. Mr. Hughes then answered questioned from members regarding the credit union's investment in branches versus investment in technology. Mr. Hughes explained that research showed that members still want to come in and talk to someone when faced with a difficult purchase or investment. Mr. Hughes answered a few other questions and thanked the members present for their participation.

Mr. Hughes then gave the President's Report. Mr. Hughes spoke to the gathering about the ways in which the credit union could make a difference in the lives of its members. He also recognized key employees that were celebrating milestones of service. The audience recognized these achievements.

Ms. Mary Gardner, Chairman of the Supervisory Committee, then gave the Supervisory Committee report. The report was approved as written in the Annual Report.

Mr. Jamie McCutcheon, Chairperson of the Nominating Committee, presented the nominations report to the attendees of the Annual Meeting. The Committee put the names of Mr. Willis Meadows, Ms. Jessie Bowens, and Mr. Dicky McCuen up for election. There being no nominations from the floor, the candidates were elected by acclamation.

There being no further old or new business, the meeting was adjourned.

Respectfully Submitted, Dana Crowl Vice Chairman

Jessie Bowens Secretary

### Chairman's Report

The year 2019 was a year of growth and preparation as we headed into our computer system upgrades scheduled in March of 2020. This new system allows us to do even more with technology to take care of all your monetary needs. It certainly has helped us to deal with the COVID-19 outbreak. We are thankful for your patience and we are grateful for you continued support. Our community needs each other more than ever now to combat this virus. We are doing everything that we can to help our members emerge even stronger.

We now are over 31,000 credit union member-owners of the Greenville Federal Credit Union. We recognize that none of our success is possible without the loyal support of those members. With assets over 267 million dollars in January of this year, we appreciate the trust you put in us and we will work very hard to earn that trust on a daily basis. Serving our member's financial needs is the only reason that we exist. I can assure you that this is more than a marketing slogan. Literally every decision that we make must benefit our membership, or we just don't do it.

As I say every year in this report, please let us know how we can do better. We want your feedback and we will respond to your concerns. At Greenville Federal Credit Union, we listen to our members and strive to provide excellent member service.

Sincerely, Willis Meadows Chairman of the Board

## Supervisory Committee Report

The Supervisory Committee consists of four volunteers who are appointed by the Board of Directors. Our primary responsibilities are to ensure the effectiveness of internal checks and balances, adhere to established policies and procedures, and the overall safety and soundness of your credit union. Our duties are to review operational procedures, perform annual audits, and to report any findings to directors and members.

Our annual examination by the National Credit Union Administration was last conducted on December 31, 2018. In addition, the Supervisory Committee engaged the CPA firm of Cantey, Tiller, Pierce, and Green to conduct an Opinion Audit as of September 30, 2019. Both examinations found that Greenville Federal Credit Union was performing in accordance with all federal and state regulations and is being effectively managed. Any items identified in the examinations have been remedied to the satisfaction of this Committee.

In our opinion, Greenville Federal Credit Union continues to operate in a professional manner. Internal controls are effectively maintained, providing adequate protection for member's assets and related investments.

Sincerely, Mary Gardner Join and prosper.\* Supervisory Committee Chairman



## **Financial Statements**

Statement of Financial Condition			Income and Expense Statement		
Period Ending	12/31/19	12/31/18	Period Ending	12/31/19	12/31/18
ASSETS			INCOME		
Loans to Members	\$191,448,363	\$175,668,601	Income from Loans	\$9,802,275	\$8,521,412
Less Loan Loss			Investment Income	\$920,619	\$876,629
Allowance	(\$754,089)	(\$766,000)	Fees and Other Income	\$5,159,813	\$4,813,838
Total Loans	\$190,694,274	\$174,902,601			
Other Receivables Cash and Cash	\$24,889	\$106,951	Gain/Loss on Sale of Investments	\$2,358	(\$970)
Equivalents	\$4,281,247	\$8,320,508	Unrealized Gains/Losses on Investments	\$ \$62,490	(\$21,875)
Investments	\$55,107,619	\$46,099,460			
Land and Building	\$10,189,283	\$10,787,312	Gain/Loss Sale of Assets	\$420	<u>\$30</u>
Other Real Estate Owned \$0		\$0	Total Income	\$15,947,975	\$14,189,064
Other Assets	<u>\$1,556,766</u>	<u>\$1,103,965</u>		<i>+,-</i> , <i>-</i> ,	+- ,,,
Total Assets	\$261,854,078	\$241,320,797	EXPENSES		
LIABILITIES			Employee Salary and Benefits	\$5,050,520	\$4,405,647
Accounts Payable/ Other Liabilities	\$979,456	\$811,649	Office Occupancy	\$855,076	\$853,071
			Office Operations	\$3,105,902	\$2,907,226
Accrued Dividends Payable	\$236,350	\$186,253	Other Expenses	<u>\$2,641,098</u>	<u>\$2,622,806</u>
Notes Payable	\$6,006,971	\$3,001,707	Total Expenses	\$11,652,596	\$10,788,750
Total Liabilities	\$7,222,777	\$3,999,609	Loan Loss Provision	\$437,410	\$597,833
			Net After Expenses	\$3,857,969	\$2,802,481
MEMBER EQUITY			Dividends	\$1,578,586	\$865,616
Member Shares	\$225,446,439	\$210,315,643	Interest on Borrowed	<i>41,07 0,000</i>	<i><b>Q</b></i> <b>OOOOOOOOOOOOO</b>
Member Capital	<u>\$29,184,862</u>	<u>\$27,005,545</u>	Money	\$100,067	\$36,662
Total Liabilities and Member Equity	\$261,854,078	\$241,320,797	Total Interest Expense	\$1,678,653	\$902,278
			Net After Dividends	\$2,179,316	\$1,900,203

**Total Net Income/Loss** 

\$2,179,316

\$1,900,203



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#### 2020 Board of Directors

Willis Meadows, Chair Dana Crowl, Vice-Chair Jessie Bowens, Secretary Robin Stack, Treasurer Dicky McCuen, Director Jamie McCutcheon, Director Tim Toates, Director

#### 2020 Supervisory Committee

Mary Gardner, Chair Rex Rodrigue, Member Mike Humbert, Member Steve Holcombe, Member

#### **Current Management**

Paul Hughes, President Steve Banks, Chief Administration Officer Catherine James, SVP Marketing & Brand Strategy Teresa Jones, SVP Loan Administration Dana Morris, SVP Information Technology Dawn Rumney, SVP Human Resources Brian Sponaugle, Chief Operations Officer Doris Wofford, SVP Accounting



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